

# TELL ME MORE

## FAQ



### **I forgot my user name or password**

If you can't remember your login information, click on the **Forgot your user name or password?** link and enter the email address you used when creating your account. You will be sent an email that contains your user name and password.

### **Nothing happens when I click on Sign In**

If this happens, try adding these two URLs to your browser's list of trusted websites:

- The URL of the website you are signing in from.
- The URL of the website you are redirected to once you have entered your login information.

**This document is updated regularly. Feel free to come back and see what's new.**